

Vixen Hair Salon has instituted a 24 hour cancellation and late policy. These policies are effective immediately and will apply to ALL clients, returning and new.

“Cancelling or changing” your appointment or services within 24hrs of your scheduled appointment time, will incur in a \$25 fee.

This fee will be collected at the time of your current/next appointment.

If you “No-show” to your scheduled appointment, you may not be able to book again in the future. (This is up to the discretion of the stylist you booked with)

In addition, “Late fees” will apply to ALL clients who show up 5 or more minutes late to their appointment. The fee of \$5 will be added to your bill at the time of checkout.

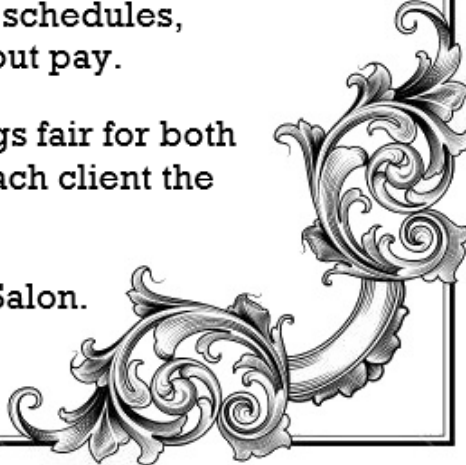
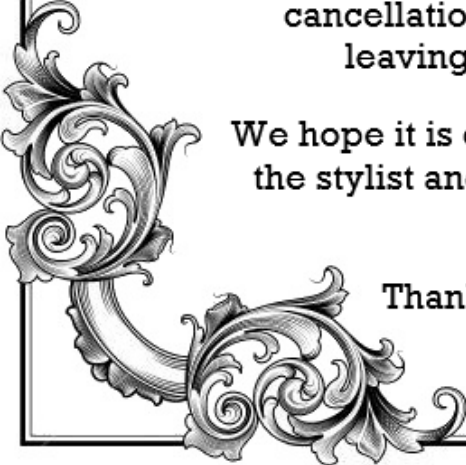
Any client who shows up more than 15 minutes late, is considered a “No-Show”, and may be asked to reschedule (resulting in a \$25 fee). If your stylist agrees to continue with the scheduled appointment, this may result in the removal of certain scheduled services, due to timing issues.

A fee of \$15 will be added to your final bill, if services are performed.

Here at Vixen Hair Salon, we schedule our appointments in a timely manner. We allow more than enough time with each client to give a thorough consultation and the time needed to perform each service.

Unanticipated no-shows, adding/removing services, or cancellations create large gaps in the stylist’s schedules, leaving the stylist under booked and without pay.

We hope it is clear that our intent is to make things fair for both the stylist and client, while continuing to give each client the time and attention they deserve.



Thank you for booking with Vixen Hair Salon.